



# J & S Automotive Distributors

## WARRANTY INFORMATION

YOU WILL NEED THE FOLLOWING INFORMATION BEFORE SUBMITTING A WARRANTY CLAIM.

YOUR CLAIM **CANNOT** BE PROCESSED WITHOUT THIS INFORMATION.

CLAIMS MUST BE MADE WITHIN 28 DAYS FROM THE DATE OF REPAIR.

# 1

Your **account name** or **account number**

# 2

The correct **vehicle registration number** or **full vehicle chassis number**

# 3

**Part number** and **quantity**

# 4

The date the component was **fitted** to the vehicle and date it was **removed**

# 5

The **mileage covered** whilst the component was fitted to the vehicle

# 6

**Full details** of the claimed fault and **symptoms** leading to the claim

# 7

Invoice (not a quotation) must be produced for any work carried out and must contain the following:

- Invoice on headed paper with VAT No.
- Reg. No. of vehicle
- Date work was carried out
- Details of work carried out
- List of parts supplied & fitted
- No. of hours for repair & labour rate charged
- Correct VAT rate for goods & service

A completed **WARRANTY FORM** which can be downloaded from our website must be submitted with each claim. This form should be faxed to **016205664**

- The warranty period for all parts is 12 to 36 months (unlimited mileage) depending on product from date of first fitment, however some parts must be changed at the vehicle manufacturer's specified service intervals.
- All J&S Automotive products are warranted against manufacturing defects
- All warranty claims will be processed as soon as possible after arriving at J & S Automotive, however there are instances where the part may need to be sent away to the manufacturers for further inspection
- J&S Automotive warranty labour rate is now €40 per hour. This is recognised AUTODATA/ manufacturer labour times.
- Every warranty claim is backed up with full technical support from our suppliers



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