

The Problem

Valeo warranty have received a number of returned clutches due to the bearing locating tabs having been damaged in transit or broken in the box. However, after inspection it can be seen that the clutch cover and plate have been fitted or the bearing shows signs that it has been attempted to be fitted, subsequently breaking.

The Cure

To ensure the customer does not receive a broken bearing, it is recommended that the member of staff who is selling the clutch kit to the customer removes the bearing from the kit and inspects it to ensure the locating tabs are there and does not show signs of damage. Also ensure the person fitting the clutch checks the bearing.

Fitment of bearing to reduce the risk of damage

When fitting the bearing, to reduce the risk of damaging the locating tabs, the release bearing must be fitted to vehicle manufacturers guidelines.

Tabs can be easily broken if not attached onto release arm.



Release bearing

Valeo will not accept a returned clutch with a damaged bearing if there are signs of fitment or the packaging has been opened.



Release bearing sealed in box

T.S.B. No.:
CL015/09

PRODUCT:
Clutch

MARQUE:
All makes

PART No.:
All part numbers

SUBJECT:
Broken or damaged locating tabs

DATE:
August 2009